



**UNITED STATES PATENT AND TRADEMARK OFFICE**  
**Attorney Docket No. 13253US01**

In the Application of:

MICHAEL H. D'AMICO et al.

Serial No.: 09/982,244

Filed: October 17, 2001

For: GAMING SYSTEM CUSTOMER  
SERVICE TECHNIQUES

**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on January 9, 2002.

By: Ronald E. Larson  
Ronald E. Larson  
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**SUPPLEMENTAL  
INFORMATION DISCLOSURE STATEMENT  
AFTER APPLICATION FILING DATE**

Assistant Commissioner for Patents  
Washington DC 20231

Dear Sir:

Pursuant to 37 C.F.R. § 1.56, it is respectfully requested that the following reference be considered in the examination of the above-identified patent application:

US PATENT NO.	DATE	NAME
5,752,882	05/19/98	Acres et al.

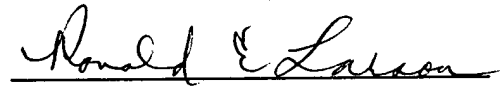
The above-identified reference is listed on the attached PTO Form 1449, and a copy is also enclosed herewith.

No fee is believed to be due because this statement and enclosures are being filed three months or less after the application was filed.

This submission is in no way intended as an admission that the above-cited reference constitutes prior art under any subsection of 35 U.S.C. § 102. Applicant expressly retains the right to take any actions necessary to remove the above-cited references from the available prior art.

The Commissioner is hereby authorized to charge any additional fees which may be required or credit any overpayment to Account No. 13-0017.

Respectfully submitted,



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January 9, 2002  
Date

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